



V E N T U R A C O U N T Y

BEHAVIORAL HEALTH

A Department of Ventura County Health Care Agency



VENTURA COUNTY
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A Department of Ventura County Health Care Agency

September 2024

CALIFORNIA'S BEHAVIORAL HEALTH TRANSFORMATION (BHT): PROPOSITION 1 AND BH-CONNECT

Ventura County Implementation Update

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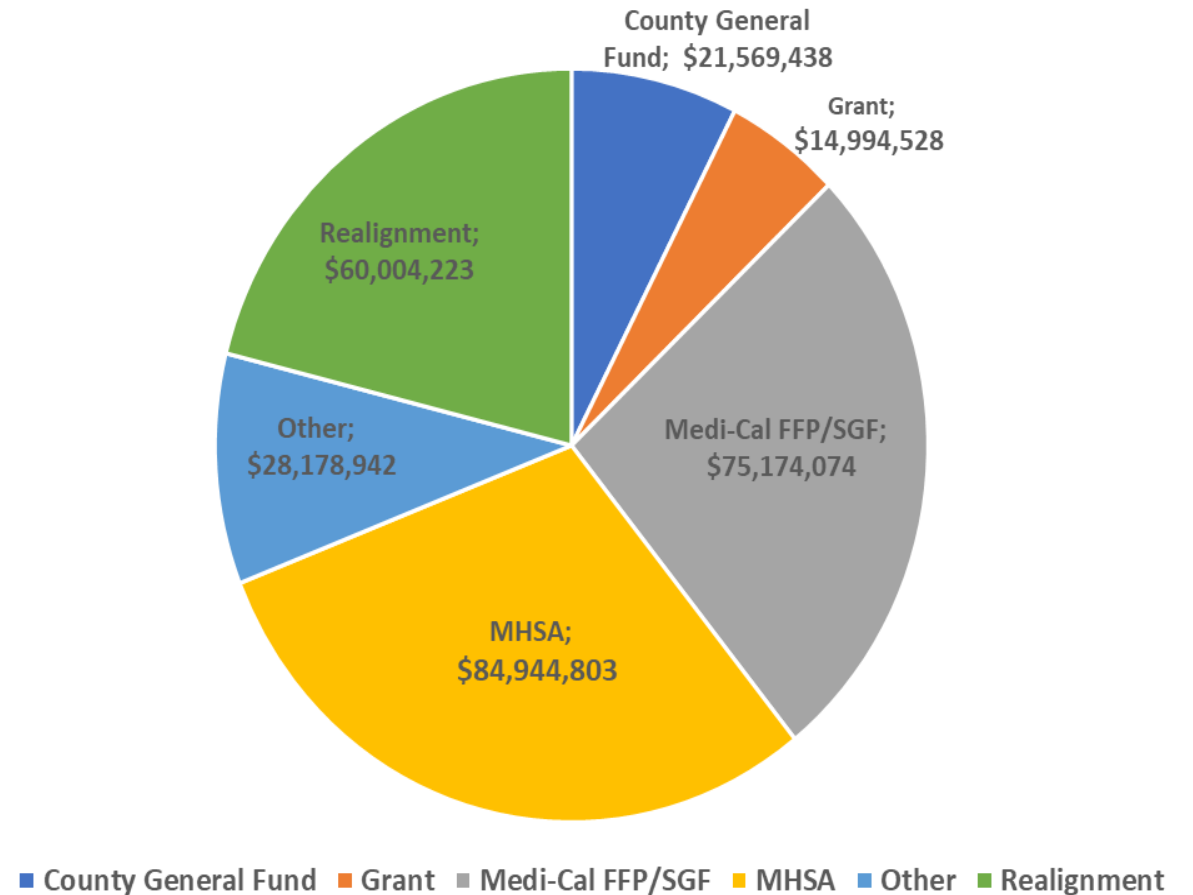
Proposition 1 (SB 326) Changes Overview

Behavioral Health Department Funding FY 24/25 Preliminary Budget

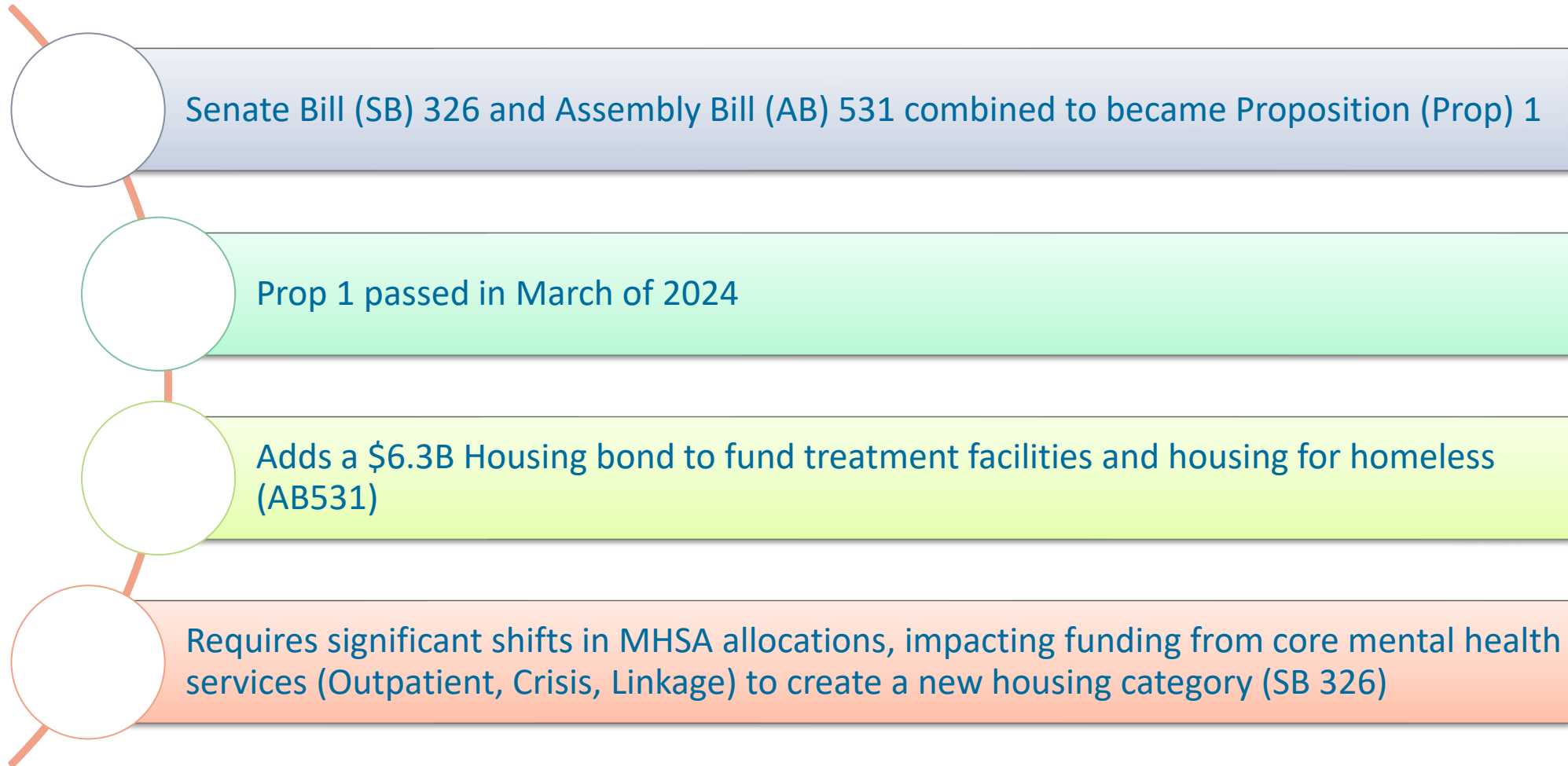
- Ventura County Behavioral Health’s budget is comprised of the following elements:
 - General Fund
 - Grants
 - MHSA*
 - Medi-Cal
 - Realignment
 - Other
- CalAIM and Payment Reform impacts are still under review.
- New state initiatives on the horizon including Care Court, and BH Connect will also have budgetary impact.

*MHSA increase due to large one-time payment, generally MHSA funds around 25% of VCBH department’s budget.

FY24-25 Behavioral Health Budget Funding



Transitioning from MHSA to BHSA Requirements



Overview of BHSA Changes

Funding: Changes from 5 components to 3 categories

Reporting: Expanded community planning, data, and funding for all revenue sources not just BHSA money

Services: Adding Substance Use Disorder (SUD) services for SUD-only populations (no additional funding will be added)

Target Timeline
2026

Limits: Cap for prudent reserve is reduced 33% to 20%

Limits: No specific allocation for - Workforce Education and Training, Innovation, and Capital Facilities and Technological Needs **however are still required**

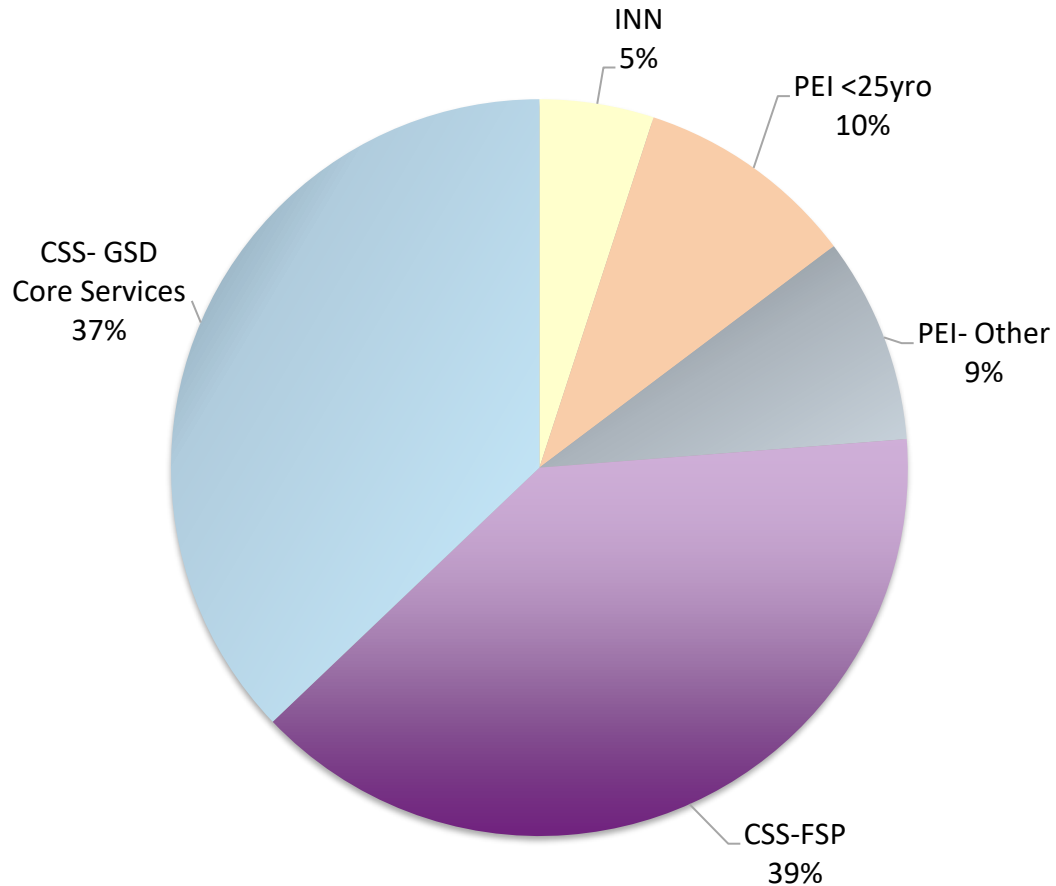
Adds: Requires counties to engage commercial plans and MCPs for contracting

Cuts: Doubles the States allocation from 5% to 10% to fund and administer the following

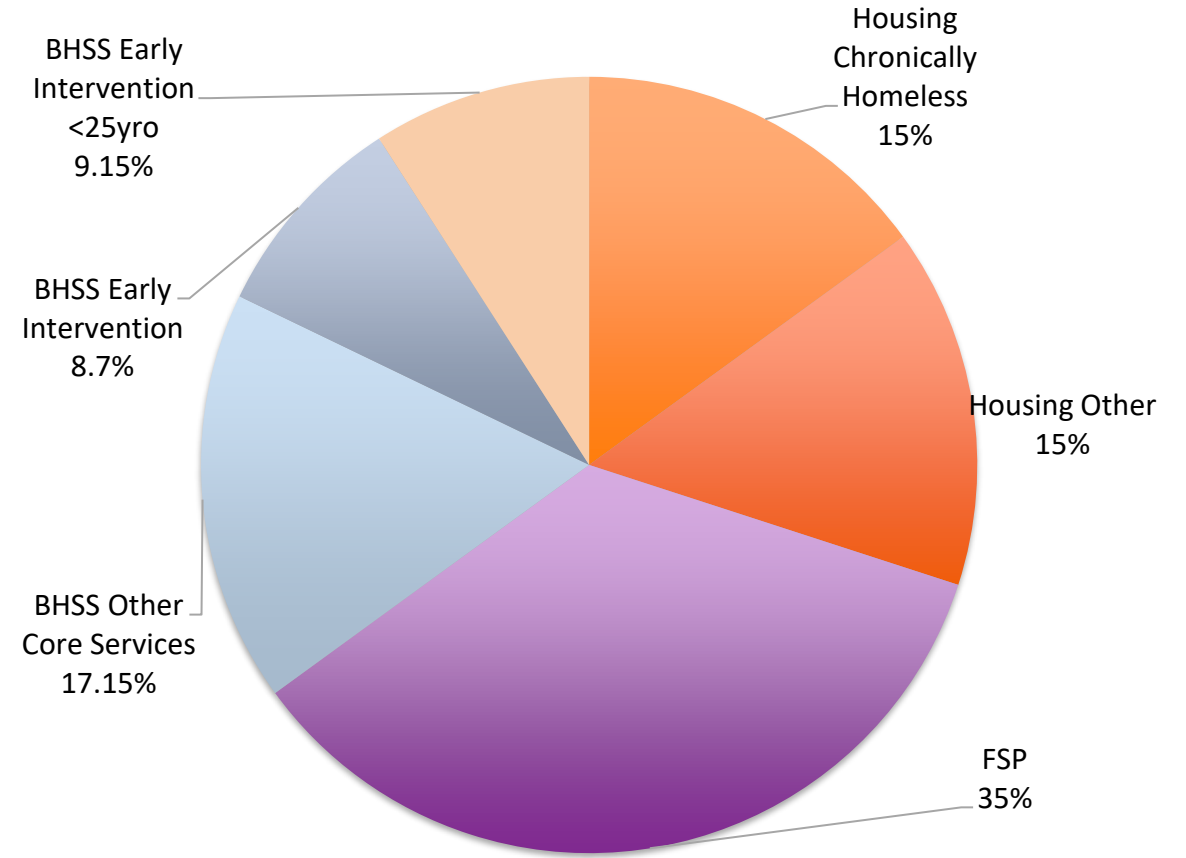
- Prevention funds and services
- Workforce Education and Training

MHSA Components vs. BHSA Categories

MHSA State Funding Components

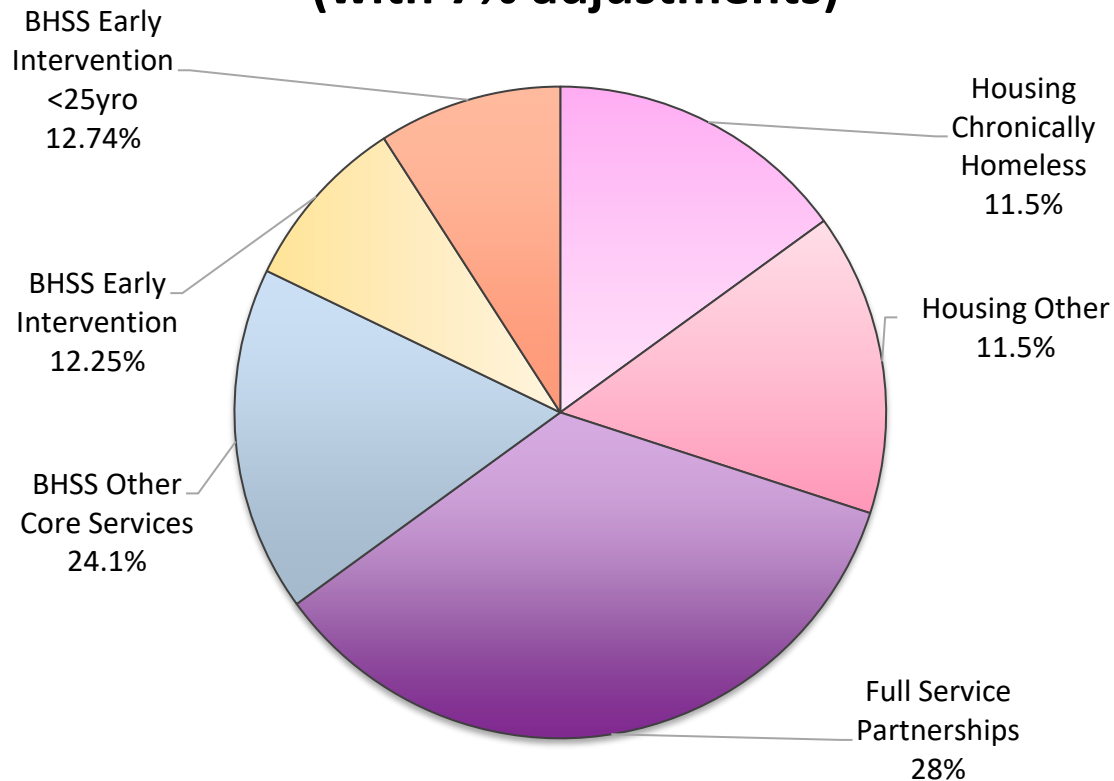


BHSA Proposed Funding Categories



Allowable BHSA Adjustments

BHSA Funding Categories (with 7% adjustments)



- **Up to** 14% can be Adjusted between categories
 - Up to 7% from FSP and Up to 7% Housing
 - Requires an approval process though DHCS
- All data from here forward is a snapshot of what is known currently and is subject to change as DHCS and other administrative bodies provide more clarity to the legislation.
- Categories that need additional spending or cuts in funding may even out more once that clarification is provided.
- **Key areas needing DHCS clarification:** Housing, FSP levels of care, and Early Intervention

Changes in Amounts per BHSA Category based 3-Year Average Budget

NEW CATEGORIES							
FSP	N/A	BH Services & Supports 35%			Housing 30%		Total
FSP 35%	Prevention	Minimum 51% of BHSS to Early Intervention	Minimum 51% of EI to age <25	Remaining BHSS % for Other Svcs	Minimum 50% to Chronically Homeless	Remaining %	
17,553,900	0	7,676,800	7,990,100	15,052,500	7,209,600	7,209,700	62,692,600
28.0%	0	12.2%	12.7%	24.0%	11.5%	11.5%	100%
Increase	Decrease	Increase	Increase	Decrease	Increase	Increase	

- Numbers are based on three-year budget average FY22-23, FY23-24, FY24-25
- Does not reflect changes to Prudent reserve or SUD only expenses yet

Estimated Funding Shift based on 3-Year Average Budget

Category	% of Avg Budget	BHSA Future Allocation	Change
Core Services (CSS)	61.97%	24.01%	-37.96%
Housing	2.52%	23.00%	20.48%
FSP	8.50%	28.00%	19.50%
PEI-Prevention/Outreach/Access & Linkage	16.01%	0.00%	-16.01%
PEI-Early Intervention	5.74%	24.99%	19.25%
WET	0.23%	0.00%	-0.23%
CFTN	0.00%	0.00%	0.00%
INN	5.03%	0.00%	-5.03%

- Core Services are all non-FSP services previously funded with the CSS component.

** Based on three-year budget average FY22-23, FY23-24, FY24-25.
Does not reflect transfers to CFTN and Prudent Reserve or impact of new State share.*

Estimated Funding Shift Using Average of 3-Year Budget

Category	Avg Budget	BHSA Future Allocation	Change
Core Services (CSS)	\$ 41,772,900	\$ 15,052,500	\$ (26,720,400)
Housing	\$ 1,700,700	\$ 14,419,300	\$ 12,718,600
FSP	\$ 5,730,100	\$ 17,553,900	\$ 11,823,800
PEI-Prevention/Outreach/Access & Linkage	\$ 10,793,500	\$ -	\$ (10,793,500)
PEI-Early Intervention	\$ 3,868,200	\$ 15,666,900	\$ 11,798,700
WET	\$ 156,900	\$ -	\$ (156,900)
CFTN	\$ -	\$ -	\$ -
INN	\$ 3,389,000	\$ -	\$ (3,389,000)
Total	\$ 67,411,300	\$ 62,692,600	\$ (4,718,700)

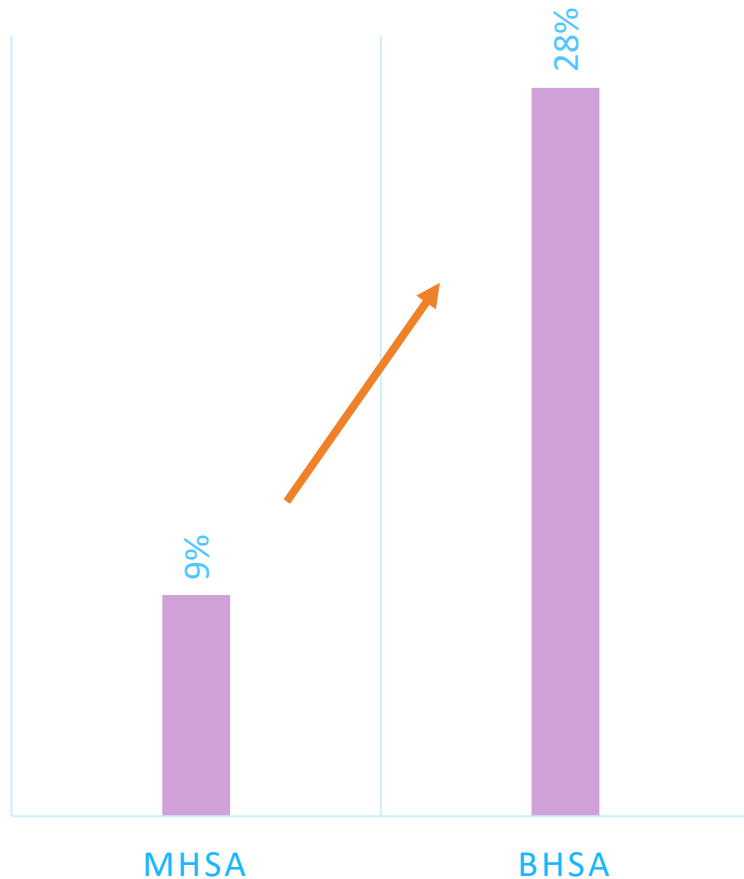
- Amount currently being utilized for Core Services will shift to Housing and FSP services.

**Based on three-year budget average FY22-23, FY23-24, FY24-25. BHSA Future Allocation includes deductions for new amounts that will be retained by the State and 2% to be allocated to administration for new reporting requirements.*

***This is budget - not actual spend. Actual spend may be different.*

Full-Service Partnerships

FSP ALLOCATION

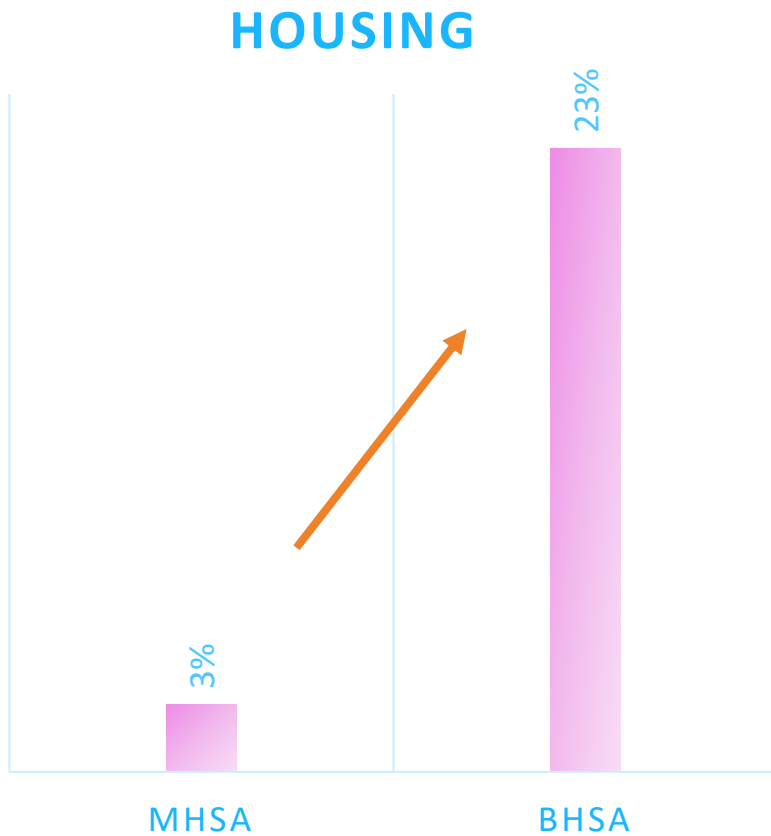


Increase programs in category by \$11,823,800*

Additional Requirements

- Fidelity Requirements:
 - Individualized Placement Services Supportive Employment
 - Wraparound and other EBPs as identified by DHCS
 - Assertive Community Treatment Model (higher cost/better outcomes)
- Create a Substance Use Service including MAT
- Step down care criteria to be developed by DHCS

Housing



Increase programs in category by \$12,718,600 *

New Standalone Category

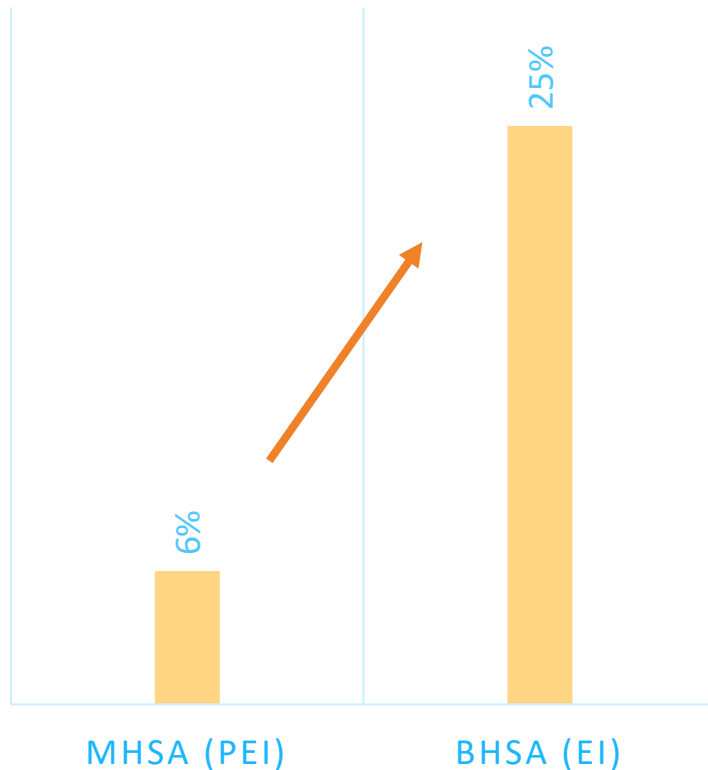
- Housing First model
- Includes, but not limited to, rental subsidies, operating subsidies, shared housing, family housing
- 50% to be used for Chronically homeless (678 in Ventura County in 2024)
- Not restricted to individuals enrolled in Medi-Cal
- May include recovery housing as defined by HUD
- Housing was previously limited and primarily for FSP clients

Not allowed

- Support services to keep SMI individuals housed
- Treatment services

Behavioral Health Services and Supports – Early Intervention

EARLY INTERVENTION



Increase programs in category by \$11,798,700*

Changes

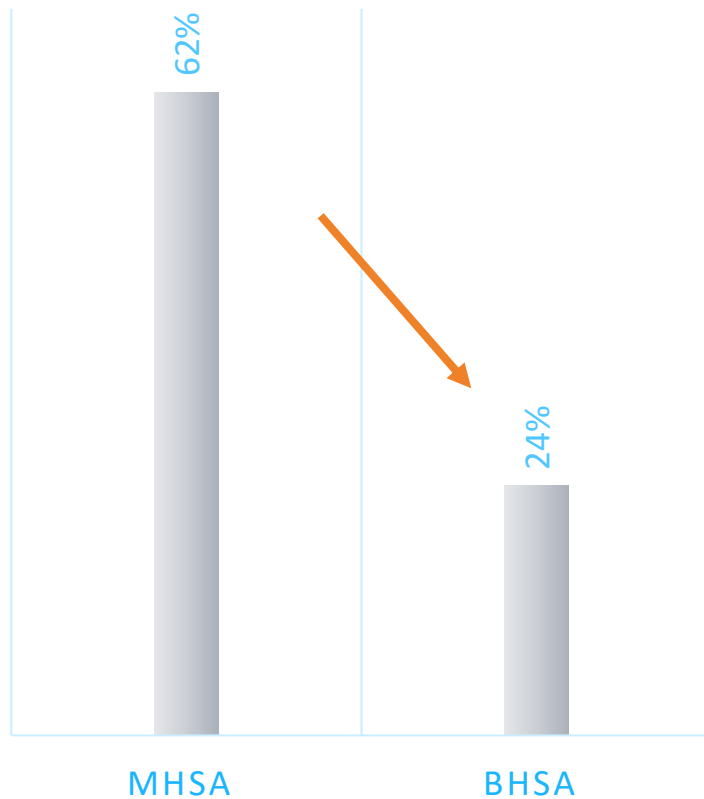
- Minimum 51% to serve youth under the age of 25
- May include response services for MH Crisis
- One on One services
- Focused on Medi-Cal reimbursable
- Must include SUD only population
- List of Community Defined Evidence-Based Practices (CDEP) maintained and may be required by DHCS

No longer Allowed

- Eliminates local funding for Prevention Services (\$11 million)
- Eliminates stigma reduction as allowable
- No specific allocation for Suicide Prevention

Behavioral Health Services and Supports – Other

CORE SERVICES



Decrease programs in this category by up to \$26,720,400*

Changes

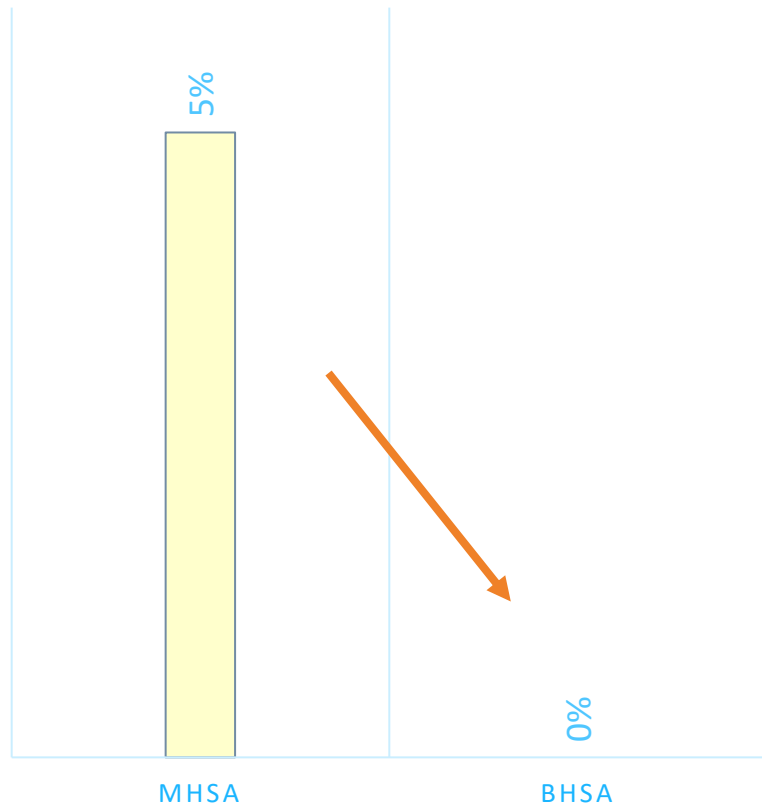
- Largest overall cut to allowable dollars spent
- Existing services covered in this category:
 - **Crisis Services**
 - **Regular Outpatient Treatment**
 - **Peer Services**
 - **Access**
 - **Engagement**

Additional Requirements – No Allocation

- Innovation Programs
- Workforce Enhancement and Training
- Capital Facilities and Technology

Innovation

INNOVATION



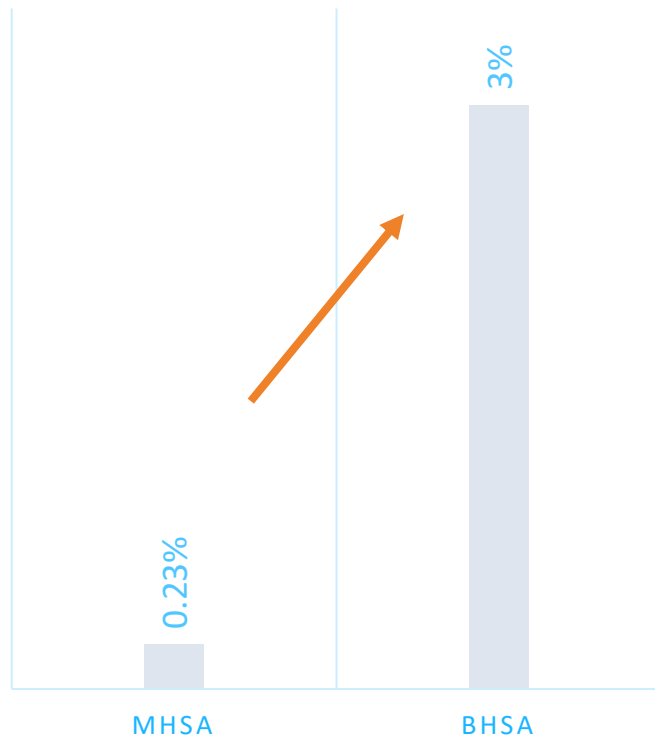
Decrease in new Programs by \$3,000,000 dollars*

Changes

- Remains a requirement
- Eliminates the required percentage of the overall budget

Workforce Enhancement and Training

WET (STATE ALLOCATION)



Decrease in local control of programming by \$156,500*

Changes

- The 3% of funding comes off the top and goes to the state for allocation and identification of new initiatives
- Currently includes
 - Specialty trainings
 - Loan forgiveness
 - Internships

Priority Populations for BHSA

» Eligible adults and older adults who are:

- Chronically homeless or experiencing homelessness or are at risk of homelessness.
- In, or are at risk of being in, the justice system.
- Reentering the community from prison or jail.
- At risk of conservatorship.
- At risk of institutionalization.

» Eligible children and youth who are:

- Chronically homeless or experiencing homelessness or are at risk of homelessness.
- In, or at risk of being in, the juvenile justice system.
- Reentering the community from a youth correctional facility.
- In the child welfare system.
- At risk of institutionalization.

Summary of overall Impacts



Increased access to housing resources



Increased field-based services



Increased access to substance use services



Decrease in available BHS funds for outpatient services



Elimination of local decision making and dissemination of Prevention funds which will be handled by the State



Early Intervention may provide outreach services



No population-based services at the local level, all mental health promotional work will be done at the State level

Additional Considerations for Decision Making

Federal and state funding is often not whole. Adult outpatient care is reimbursed at around 50-60% of total cost. MHSA money is used as a match for some of these programmatic costs.

A match dollar is required for reimbursable services and often grants. MHSA is flexible enough to cover this regularly. On average the MHSA dollars used for this **match for Core Services** is estimated to be **\$39,800,000/year**.

With these new allowable terms for the BHSA **it is unknown what the limitation will be on the overall services due to the reduction in allowable matched services.**

Additional funding streams (not BHSA) will need to be explored and leveraged in order to minimize loss and maintain the level of care that exists currently.



Additional Considerations for Decision Making - Cont.

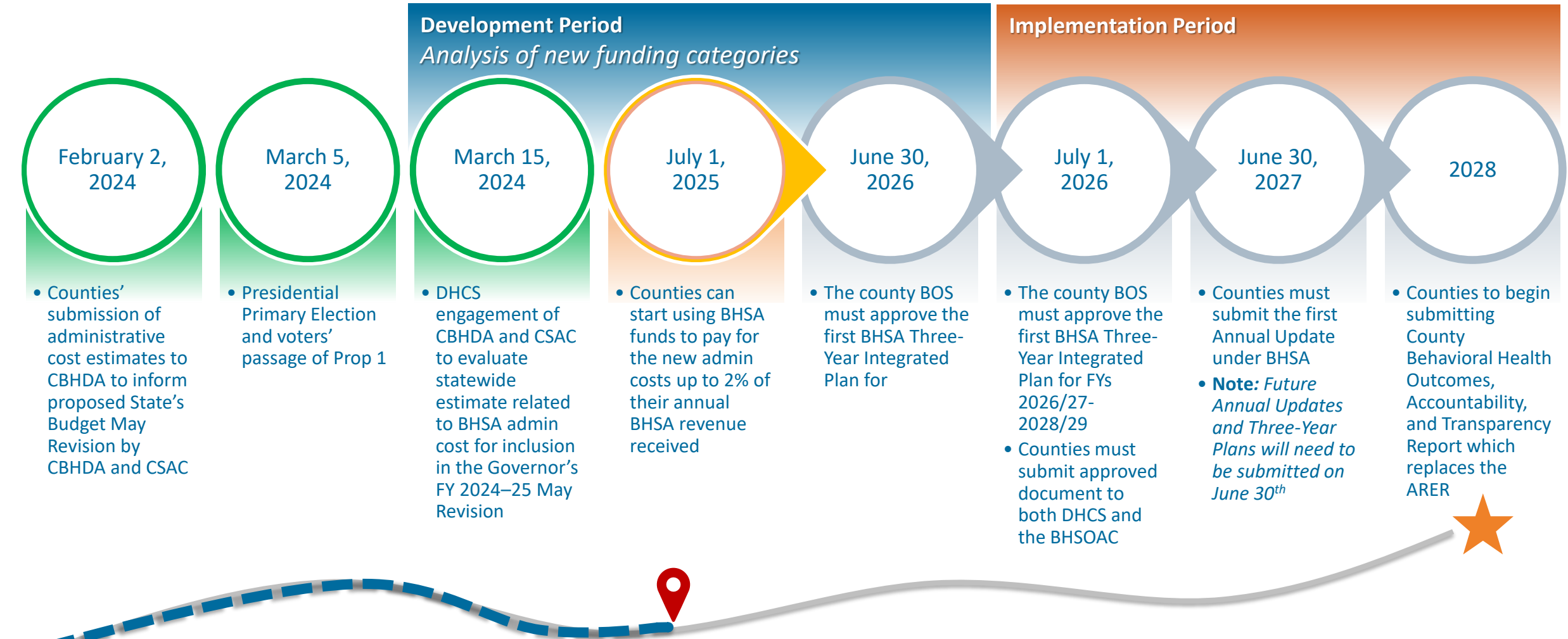
Example of the type of potential additional funding streams Ventura County Behavioral Health may pursue to partially offset the impact of Prop 1:

AB531

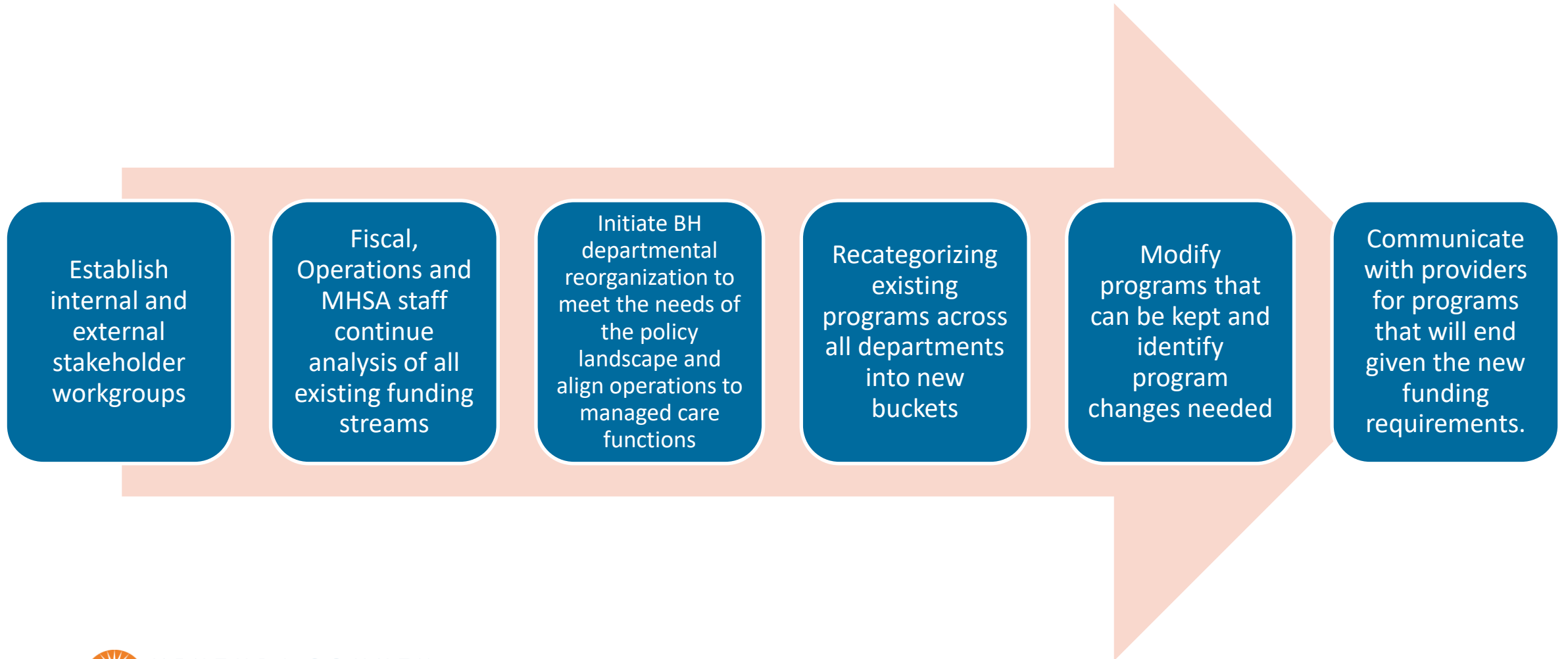
- Authorizes \$6.38 billion in general obligation bonds to **finance the conversion, rehabilitation, and construction of supportive housing and behavioral health housing and treatment settings**. Of the total, \$1.5 billion is to be awarded through grants exclusively to counties, cities, and tribal entities; and local jurisdictions are not precluded from applying for additional funds.
- The bond will be distributed in a similar approach as BHCIP and Project Home Key processes with a combination of competitive and noncompetitive applications.
- Meaning, counties will need to be able to put together competitive applications that are already identified by **December (2024)**.
- **This would be one of the only ways to fund new treatment facilities**



BHSA Timeline Overview



Concurrent Next Steps



BHSA Three Year Integrated Plan

Integrated Plan Development – Prop 1 Driven

All Behavioral Health Counties will be required to complete a completely new BH integrated plan which addresses the Department as a whole, not just those programs that are MHSAs Funded.

Integrated Plan for Behavioral Health Services and Outcomes

	Three-Year County Integrated Plans (IP)
Purpose	Prospective plan and budget for all county BH services.
Goal	Standardize data collection and reporting to increase transparency, promote stakeholder engagement, and improve local outcomes.
Frequency	Developed every three years.
Timing	First due June 30, 2026.

Expanded Focus of Integrated Plan

Per DHCS, the expanded scope for the Integrated Plan (formerly the MHSAs 3 Year plan) will support the state to achieve the following goals:

1. Collect local and aggregate information on all Behavioral Health services delivered statewide.
2. Increase transparency and accountability in county reporting and ensure counties are efficiently using federal dollars.
3. Conduct robust data analysis across counties, services, and funding streams and identify gaps in service delivery.

Behavioral Health Integrated Plan to Guide Visioning

The integrated plan must (**right column**) now include the bolded sections in the Community Planning Process and the final report submitted to DHCS.

Key MHSA and BHTSA Plan Requirements

Topic	MHSA	BHTSA
Stakeholder Engagement	Stakeholder involvement on: <ul style="list-style-type: none"> Mental health policy Program planning and implementation Monitoring Quality improvement Evaluation Budget allocations Requires participation from unserved/underserved populations, individuals with SMI or SED and their families; providers of mental health, physical health, and/or social services; educators or their reps; law enforcement.	Stakeholder involvement on: <ul style="list-style-type: none"> Mental health and substance use disorder policy Program planning and implementation Monitoring Workforce Quality improvement Health equity Evaluation Budget allocation Also requires sufficient participation from diverse groups
Public Comment and Hearing	30-day comment, public hearing, and annual report on recommendations not included in plan	30-day comment, public hearing, and annual report on recommendations not included in plan






Key MHSA and BHTSA Plan Requirements

Topic	MHSA	BHTSA
County Demographics and BH Needs	County demographics, FSP demographics, narrative analysis of the MH needs of unserved, underserved/inappropriately served, and fully served, CSS priorities and disparities based on race/ethnicity and gender, Capacity Assessment	County demographics, unmet BH needs and disparities, collaboration with MCPs and local health jurisdiction , plans to improve BH outcomes for specified populations
Plan Goals and Performance Reporting	Report on achievement of performance outcomes for MHSA-funded services established by DHCS and MHSOAC	County goals and objectives and description of alignment with statewide and local goals , outcome measures, and performance outcomes measures
Service and Expenditure Plan	Plan and budget for MHSA-funded services and programs only	Description of all planned local, state, and federally funded BH services, including Continuum of Care capacity and budget

Topic	MHSA	BHTSA
Workforce/Personnel	Identification of personnel shortages to provide MHSA-funded services	Strategy to ensure BH workforce is robust, well-supported, and culturally and linguistically concordant with populations served
Prudent Reserve	Prudent reserve for MHSA-funded services	Prudent reserve for BHTSA-funded services
Local Certification	Compliance with MHSA requirements and state fiscal requirements	Compliance with all pertinent policies and fiscal accountability requirements

Behavioral Health Integrated Plan to Guide Visioning

Macro Questions Addressed Through the Integrated Plan

-  How are counties spending behavioral health dollars across all types of funding?
-  To what extent are counties braiding/blending funds to maximize value?
-  What existing disparities or gaps in BH services are the counties seeking to address?
-  What local impact are these behavioral health services having (e.g., key outcomes measures across counties/statewide)?
-  What are counties doing to ensure their behavioral health workforce is appropriately sized and culturally and linguistically concordant with the community? How are investments addressing local workforce needs?

Fiscal Focus
to inform
CPPP

Need focus
for 3-year
plan

CPPP Additions and Considerations – Integrate into 3-year plan for community relevancy

Integrated 3-Year Plan for ALL BH funding sources must include and align with the planning process:

- **Demonstration** of how plan addresses needs of those who are or at risk of becoming homeless, incarcerated, institutionalized, conserved, involved with CWS or Adult Protective services, as well as addressing needs of adults/older adults and children/youth defined by the ACT
- **Demonstration** of how other local planning efforts e.g., PNA, CHA and commercial health plans, maximizes and leverages funding and services from other programs including MCPs and commercial plan
- Consider **data sources** including prevalence of MH and SUD treatment in the county, disparities and homeless PIT Count and demonstrate how the plan appropriately allocates funding between MH and SUD treatment services
- Stratified data to identify **BH disparities and approaches to eliminate disparities**

Integrated Plan Development – Prop 1 Driven

Below outlines high-level timeframes for several milestones that will inform requirements and resources. Additional updates on timelines and policy will follow throughout the project.

Beginning Early 2025

Integrated Plan Guidance and Policy

Policy and guidance will be **released in phases** beginning with policy and guidance for Integrated Plans.



Summer 2026

Integrated Plan

New Integrated Plans, fiscal transparency, and data **reporting requirements** go-live in July 2026 (for next three-year cycle)



Summary of Additions CPPP

- **Integrated 3-Year Plan for ALL BH funding sources including county general funds:**
 - Report to include expanded data on the planning process, expenditures, progress on disparities, and outcomes per program
- **The local review process is generally the same for the development and approval of the 3-Year plan with exceptions:**
 - Local review process is NOT required for annual updates and intermittent updates to the 3-Year Plan (30 day posting and BOS approval)
- **Significantly expanded the required stakeholder list:**
 - Requirement to partner with MCPs in the development of their Population Needs Assessments (PNA) and local Health Jurisdictions in the development of their Community Health Assessments (CHA)
 - Adds language re stakeholder representation to include marginalized communities to include **racially and ethnically diverse communities, LGBTQ community, victims of domestic violence and sexual abuse** and people with **lived experience of homelessness**.
- **For counties with a population over 200,000 shall collaborate with 5 most populous cities.**
- **Must collaborate with 5 most populous cities, MCPs and continuums of care to outline responsibilities and coordination of housing interventions.**

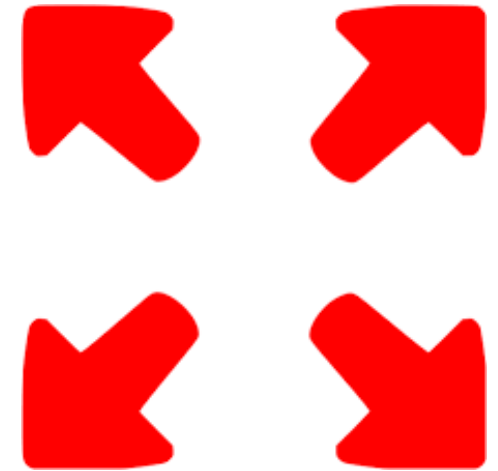
Changes to the 3-year Planning Process Under Prop 1

Roughly the same planning process but the focus of the continuum of care shifts to:

- Adds additional stakeholder representation to include
 - marginalized communities to include racially and ethnically diverse communities,
 - LGBTQ community,
 - victims of domestic violence and sexual abuse and
 - people with lived experience of homelessness.

The shift also includes:

- Prevention program planning and Innovation processes is eliminated
- All VCBH services (not just MHSA-funded programs) will be considered in the needs assessment and planning process



Behavioral Health Advisory Board (BHAB)

Current composition as outlined on current bylaws:

- ❖ 1 Board of Supervisor Sitting.
- ❖ 50% or more should be consumers or the parents, spouses, siblings, or adult children of consumers who are receiving or have received mental health services.
- ❖ At least 20% (i.e., 5 members) shall be consumers.
- ❖ At least 20% (i.e., 5 members) shall be family members of consumers of mental health services.
- ❖ One member shall be recommended to the BOS by the Ventura County Sheriff to represent law enforcement.
- ❖ 1 psychiatrist practicing in Ventura

Changes for BHAB Consideration

NEW

- Ensure that the composition of the mental health board represents and reflects the diversity and demographics of the county
- Ensure adequate representation of SUD population

Additional stakeholder requirements under Prop 1

- marginalized communities to include racially and ethnically diverse communities,
- LGBTQ community,
- victims of domestic violence and sexual abuse and
- people with lived experience of homelessness.

BHAB Approaches for consideration:

1. Create workgroups or subcommittees to align with priority populations
2. Expand requirements of current representatives

CalAIM Behavioral Health Administrative Integration

CalAIM Background

- » California Advancing and Innovating Medi-Cal (CalAIM) is a long-term commitment to transform and strengthen Medi-Cal. CalAIM includes multiple initiatives designed to reduce complexity across Medi-Cal delivery systems for behavioral health services. CalAIM has three primary goals:

Identify and manage beneficiary risk

through whole person care approaches and addressing Social Determinants of Health;

Move Medi-Cal to a more consistent and seamless system

by reducing complexity and increasing flexibility; and

Improve quality outcomes, reduce health disparities, and drive delivery system transformation and innovation

through value-based initiatives, modernization of systems, and payment reform.

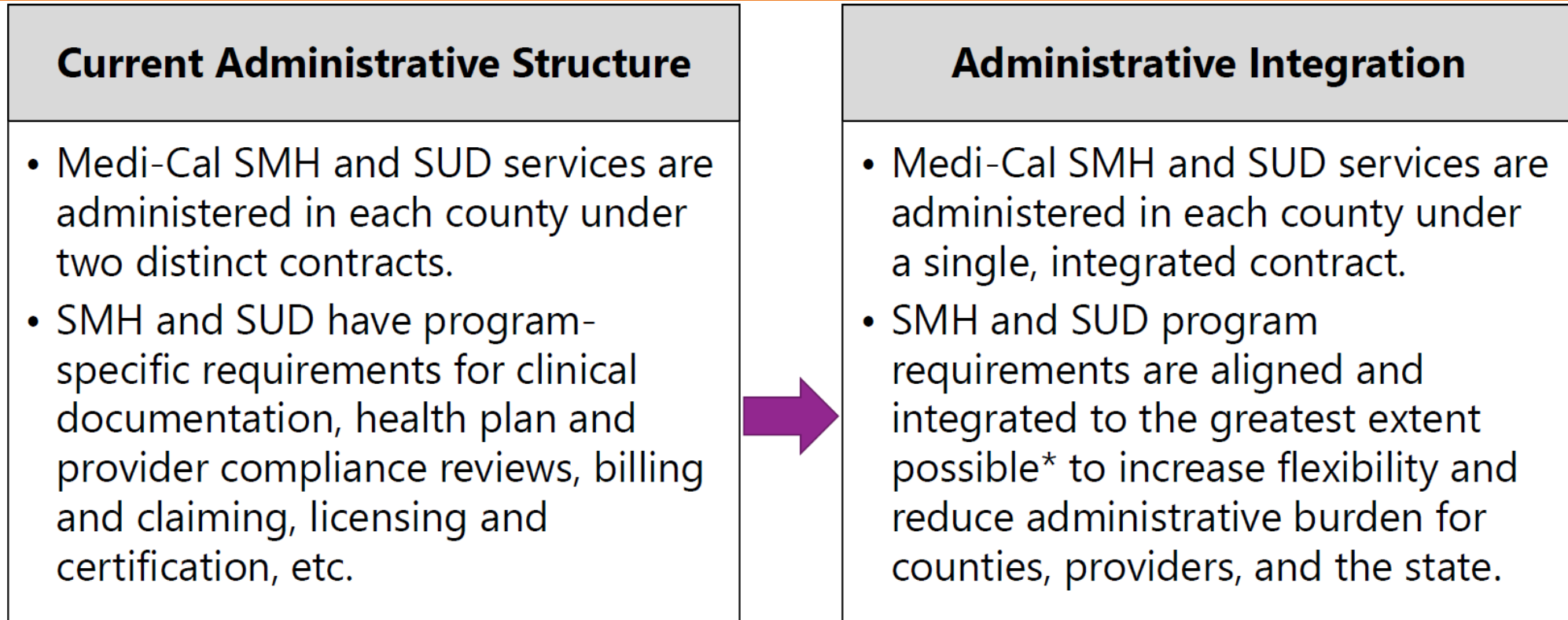
Goals of Behavioral Health Administration Integration

The **primary goals** of Behavioral Health Administrative Integration are to **improve health care outcomes and the experience of care** for Medi-Cal beneficiaries—particularly those living with co-occurring mental health and SUD issues—**by reducing administrative burden** for beneficiaries, counties, providers, and the state.

Improve health care outcomes and the experience of care for Medi-Cal beneficiaries (particularly those living with co-occurring mental health and SUD issues).

Reduce the administrative burden for beneficiaries, counties, providers, and the state.

Behavioral Health Administrative Integration Framework



*Federal and state law create certain requirements that apply specifically to SMHS and/or SUD services. CalAIM BH Administrative Integration seeks to promote integration primarily within existing financial and legal parameters.

Phased Implementation



Note: The time periods specified above and on the coming slides refer to calendar years. AB 133 currently provides for the statewide adoption of integrated contracts by January 1, 2027.

11 Components of Behavioral Health Administrative Integration

Streamlining the Beneficiary Experience

- 1. County-Operated 24/7 Access Line**
2. Screening, Assessment & Treatment Planning
- 3. Beneficiary Materials, Appeals & Grievances**

Integrating County Structures & Processes

- 4. DHCS-County Contracts**
5. Data Sharing & Privacy
- 6. Cultural Competence Plans**
- 7. Quality Improvement**

Integrating DHCS Oversight Functions

- 8. External Quality Reviews**
- 9. DHCS Compliance Reviews**
- 10. Network Adequacy**
11. Provider Oversight

*Counties that adopt integrated contracts in Phase 2 must participate in integration of the 8 components show in **bold**.

Timeline & Next Steps

Date*	Activity
July 31, 2024	<ul style="list-style-type: none">• DHCS circulated for review the complete draft integrated contract text.
September 30, 2024	<ul style="list-style-type: none">• Deadline for Integrated Contract Early Implementers Workgroup counties to commit to voluntary early integrated DHCS-county contracts.
October to December 2024	<ul style="list-style-type: none">• DHCS will reconvene the Early Implementers workgroup for opt-in counties to provide updates and implementation support.• DHCS established a dedicated email inbox for opt-in counties to submit questions/request technical assistance in preparation for Phase 2 and continue to update the FAQ page to provide policy guidance.
January 1, 2025	<ul style="list-style-type: none">• Integrated DHCS-county contracts take effect.

**Subject to change.*

California Behavioral Health Community-Based Organized Networks of Equitable Care and Treatment (BH-CONNECT)

Overview of BH-CONNECT

BH-CONNECT builds upon California's unprecedented investments and policy transformations to establish a robust continuum of community-based behavioral health services and improve access, equity, and quality for Medi-Cal members living with significant behavioral health needs.

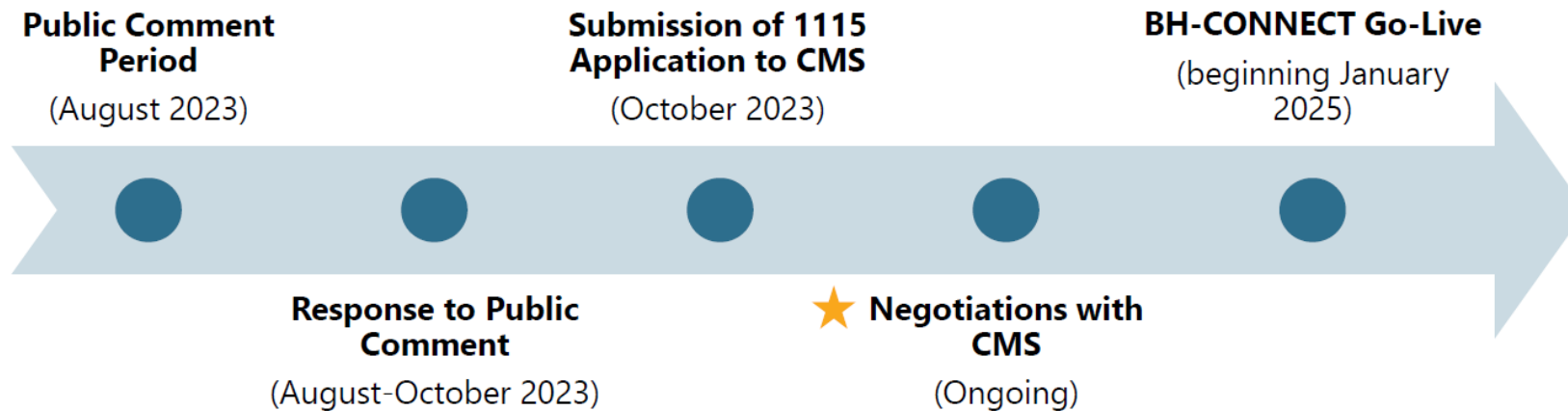
In October 2023, DHCS submitted an application to CMS for a new Section 1115 Demonstration to increase access to and improve mental health services for Medi-Cal members living with significant behavioral health needs.

- ❖ BH-CONNECT takes advantage of CMS's 2018 guidance that permits states to use 1115 waivers to receive federal matching funds for short-term care* for Medicaid members with a serious mental illness in IMDs, provided states establish a robust continuum of community-based care and enhance oversight of inpatient and residential settings.
- ❖ BH-CONNECT will complement Behavioral Health Transformation and the State's other ongoing behavioral health initiatives to better support Californians living with significant behavioral health needs.
- ❖ The main objectives of BH-CONNECT are to:
 - ❖ Amplify the State's ongoing investments in behavioral health and further strengthen the continuum of **community-based care**.
 - ❖ Meet the specific mental health needs of **children, individuals who are justice-involved, and individuals experiencing or at risk of homelessness**.
 - ❖ Ensure residential and inpatient care is **high-quality, time-limited, and used only when clinically appropriate**

**The opportunity is limited to stays that are no longer than 60 days, with a requirement for a statewide average length of stay of 30 days.*

BH-CONNECT Demonstration Submission Updates

BH-CONNECT Demonstration Submission Updates



Find the BH-CONNECT Section 1115 demonstration application and public hearing materials posted on <https://www.dhcs.ca.gov/CalAIM/Pages/BH-CONNECT.aspx>

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Key Components of BH-CONNECT

DHCS is requesting Section 1115 demonstration authorities for specific features of BH-CONNECT. Some components will require a State Plan Amendment, and others can be implemented using existing federal Medicaid authorities.

Section 1115 Authorities

Expenditure Authority Requests

- ✓ Workforce Initiative
- ✓ Statewide Incentive Program
- ✓ Cross-Sector Incentive Program
- ✓ Activity Stipends
- ✓ Evidence-Based Practice (EBP) Incentive Program
- ✓ Transitional Rent Services
- ✓ FFP for IMDs
- ✓ Designated State Health Programs (DSHPs)

Waiver Authority Requests

- ✓ Statewideness
- ✓ Amount, Duration, and Scope and Comparability

Forthcoming State Plan Amendment

- ✓ Assertive Community Treatment (ACT)
- ✓ Forensic ACT
- ✓ Coordinated Specialty Care (CSC) for First Episode Psychosis (FEP)
- ✓ Supported Employment
- ✓ Community Health Worker (CHW) Services
- ✓ Clubhouse Services

Existing Federal Medicaid Authorities

- ✓ Centers of Excellence
- ✓ Clarification of Coverage of Evidence-Based Child and Family Therapies
- ✓ Initial Child Welfare/Specialty Mental Health Assessment
- ✓ County Child Welfare Liaison within Managed Care Plans (MCPs)
- ✓ Alignment of the Child and Adolescent Needs and Strengths (CANS) Tool
- ✓ Requirements for Counties that Opt-In to Receive FFP for IMDs
- ✓ Implementation of Other CMS Milestones

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BH-CONNECT

The **BH-CONNECT incentive program** is a key “**carrot**” that DHCS is using to drive behavioral health delivery system reform. The incentive program aligns with the overall goals of BH-CONNECT and DHCS’ broad behavioral health reforms, and has three specific goals:

1

Strengthen county BHPs’ **managed care performance and quality improvement capabilities.**

2

Implement and scale new **evidence-based service models with fidelity.**

3

Improve member outcomes, especially for **high-risk populations experiencing disparities.**

Managed Behavioral Health Organization

The MBHO self-assessment is a prerequisite for participation in the Statewide and EBP incentive payment programs as part of BH-CONNECT.

What is Managed Behavioral Health Organization (MBHO)?

It is a National Committee for Quality Assurance (NCQA) **accreditation** that demonstrates to health plans, communities, regulators, various stakeholders, and consumers an organization's **commitment** to follow **evidence-based practices** to provide **high-quality care**.

Does VCBH have to receive an accreditation?

No, accreditation is not required at this time.

How does MBHO relate to CalAIM?

Part of the CalAIM initiative is Medicaid Section 1115 Demonstration Waiver, also known as **BH-CONNECT** (California Behavioral Health Community-Based Organized Networks of Equitable Care and Treatment). This waiver aims to increase access to and improve behavioral health services for Medi-Cal members statewide. The first step in BH-CONNECT implementation is a **targeted, self-assessment** by counties that uses a **limited set of MBHO standards** to establish a **baseline** for quality improvement initiatives.

**BH-CONNECT
Incentive
programs will
launch on
January 1, 2025.**

MBHO Self-Assessment

Overview: Statewide Incentive Payments

Overarching Goal #1: Strengthen county BHPs' managed care performance and quality improvement capabilities.

Overarching Goal #3: Improve member outcomes, especially for high-risk populations experiencing disparities.

» Statewide incentives will reward county BHPs for meeting:

- **Process measures** informed by findings from a targeted Managed Behavioral Healthcare Organization (MBHO) self-directed assessment ("county assessment") delivered in partnership with the National Committee for Quality Assurance (NCQA).
- **Outcome measures** to assess improved health outcomes among members living with significant behavioral health needs, aligned with existing national and DHCS initiatives (e.g., CMS Core Set, DHCS [Behavioral Health Accountability Set](#) (BHAS)).

Ticket to Entry

To be eligible to receive statewide incentive payments, county BHPs must:

- ✓ Complete the NCQA targeted MBHO self-assessment

Overview: EBP Incentive Payments

Overarching Goal #2: Implement and scale new evidence-based service models with fidelity.

Overarching Goal #3: Improve member outcomes, especially for high-risk populations experiencing disparities.

» County BHPs will earn incentives for:

- **Process measures** related to fidelity implementation, scaling, and utilization of BH-CONNECT EBPs; and
- **Outcome measures** related to improved outcomes among members receiving specific BH-CONNECT EBPs (ACT/FACT, CSC for FEP, and Supported Employment).

Ticket to Entry

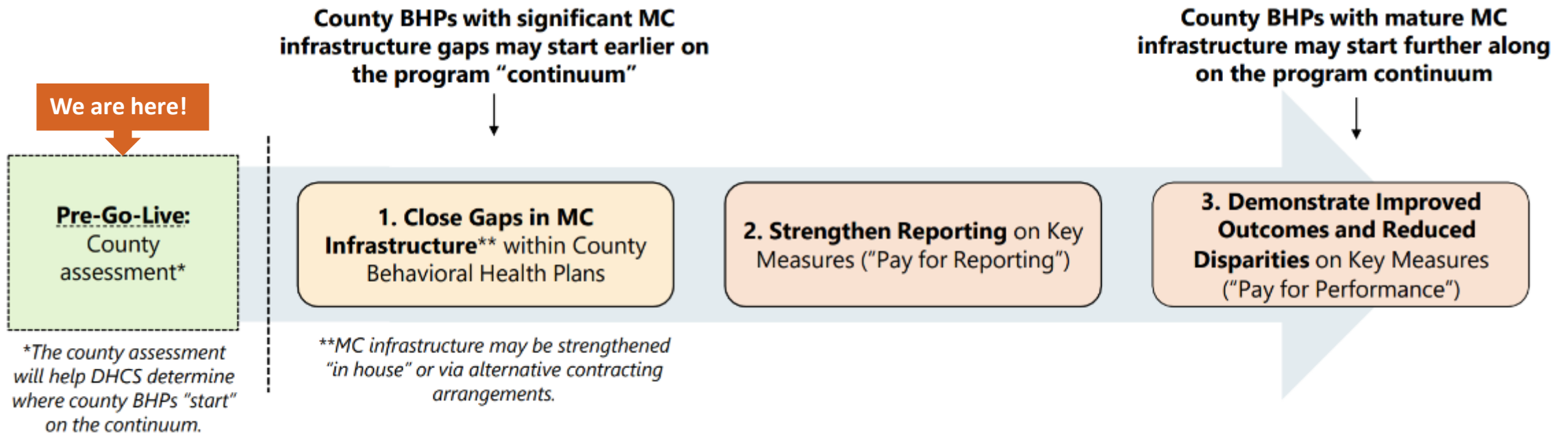
To be eligible to receive EBP incentive payments, county BHPs must:

- ✓ Complete the NCQA targeted MBHO self-directed assessment;
- ✓ Commit to participating in the statewide incentives; and
- ✓ Agree to implement a full suite of BH-CONNECT EBPs (see next slide).
- ✗ County BHPs are not required to receive funding for short-term stays in Institutions for Mental Disease (IMDs) to receive EBP incentives.

NOTE: The self-assessment is not a pre-requisite for participation in the **Cross-Sector Incentive Program** that targets coordination between MCPs, MHPs, and CWAs specifically.

BH-CONNECT Timeframe

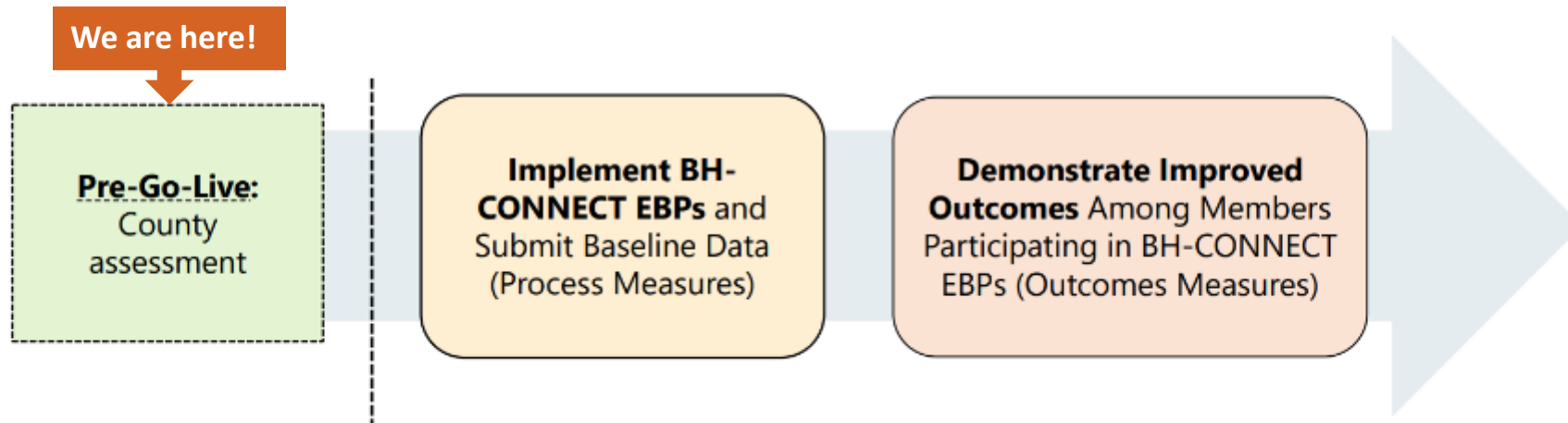
Statewide Incentive Program



BH-CONNECT Timeframe


EBP Incentive Program

Measures will progress from process measures in early program years to outcomes measures in later program years:



MBHO Self-Assessment Timeframe

Timing of County Assessment Activities

Calendar Year 2024		
Q2	Q3	Q4
County BHPs engage in training for assessment and report intent to participate (Apr-May)	<div style="border: 1px solid orange; padding: 5px; display: inline-block;">We are here!</div> 	
	County BHPs conduct assessment with support from NCQA (May-Sept)	County BHPs and NCQA conduct follow-up on and corrections to assessment as needed (Oct – Nov)
<i>Intent to participate due May 31st, 2024</i>	<i>County assessments due September 30th, 2024</i>	

Estimated Time Commitment

County BHPs should expect to dedicate approximately **1-1.5 hours per week between April – November 2024** for training, TA, and to complete the assessment, or approximately 40 – 60 hours total.

Note: The time commitment may vary by county BHP.

*County BHPs may be eligible to earn **incentive dollars** through the BH-CONNECT statewide incentive program for completing a written plan to address gaps based on their county assessment results*

MBHO Standards

Targeted Self-Assessment Standards

Care Coordination

- Continuity and Coordination of Behavioral Health Care
- Continuity and Coordination between Behavioral Health and Medical Care
- Continued Access to Care

Credentialing and Recredentialing

- Credentialing policies and systems
- Credentialing Committee
- Credentialing Verification
- Recredentialing Cycle Length
- Ongoing Monitoring
- Practitioner Rights
- Assessment of Providers

Quality Management & Improvement

- Program Structure and Operations
- Services Contracting
- Continuity and Coordination of Medical Care
- Continuity and Coordination between Medical and Behavioral Health Care
- Member Experience
- Behavioral Health Screening
- Self-Management Tools
- Complex Case Management
- Clinical Practice Guidelines
- Clinical Measurement Activities
- Effectiveness of the QI Program

Rights and Responsibilities

- Statement of Members' Rights and Responsibilities
- Policies and Procedures for Complaints and Appeals
- Subscriber (Member) Information Management
- Practitioner and Provider Directories

Utilization Management

- Program Structure
- Clinical Criteria for UM Decisions
- Communication Services
- Use of Appropriate Professionals
- Timeliness of UM Decisions
- Clinical Information Management
- Denial Notices
- Policies for Appeals
- Handling of Appeals
- Claims Processing
- UM System Controls

Next Steps

Gather and submit self-assessment evidence to NCQA by September 30, 2024

Participate in follow-up and assessment completion with NCQA in October and November 2024

Receive baseline assessment from NCQA and guidance from DHCS to establish a plan for addressing gaps and satisfying BH-CONNECT requirements for Statewide and EBP incentive programs beginning January 1, 2025

Questions?

