

Ventura County EMS Agency
EMS System Review



EMS SYSTEM REVIEW

Initial Stakeholder Meeting
February 19, 2019

Presented by Doug Wolfberg
Page, Wolfberg & Wirth, LLC



Overview

- Consultant Introduction and Overview
- EMS System Review Process
- Review of Document and Data Requests
- Preview of On-Site Stakeholder Meeting/Interviews
- Q&A



Consultant Overview



The PWW Team - 2019



About PWW

- PWW is a national EMS law and consulting firm based in the Harrisburg, Pennsylvania area



About PWW

- Our firm's principals have decades of hands-on EMS, fire, rescue and emergency services experience



PWW's California Connection

- PWW's work in California has spanned 20 years
- In California specifically, we have represented:
 - Cities
 - Fire Districts
 - Local EMS Agencies
 - Ground and Air Ambulance Companies
 - Hospitals
 - Firefighters Unions



PWW's California Connection

- PWW has conducted numerous competitive procurement processes and EMS system assessments in Counties throughout California



PWW's Focus

- High-quality clinical care
- Evidence-based EMS
- National consensus-based best practices
- EMS system economic sustainability



EMS System Review Process





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AMBULANCE SYSTEM REVIEW



Stakeholder Meeting Agendas

- [Kickoff Meeting – March 6, 2018](#)

Stakeholder Meeting Presentations

- [Kickoff Meeting – March 6, 2018](#)

Stakeholder Meeting Minutes

Working Group Agendas

- [Working Group Agenda – June 12, 2018](#)
- [Working Group Agenda – July 17, 2018](#)
- [Working Group Agenda – September 18, 2018](#)



PWW Contract and Other Project Documents Available Here:

<http://www.vchca.org/ambulance-system-review>



Consultant Scope of Work

■ Methods:

- Stakeholder Meetings/Focus Groups
- Individual Stakeholder Interviews
- Data and Documentation Reviews

■ Work Product:

- SWOT analysis report of Ventura County EMS System and recommendations for system enhancements

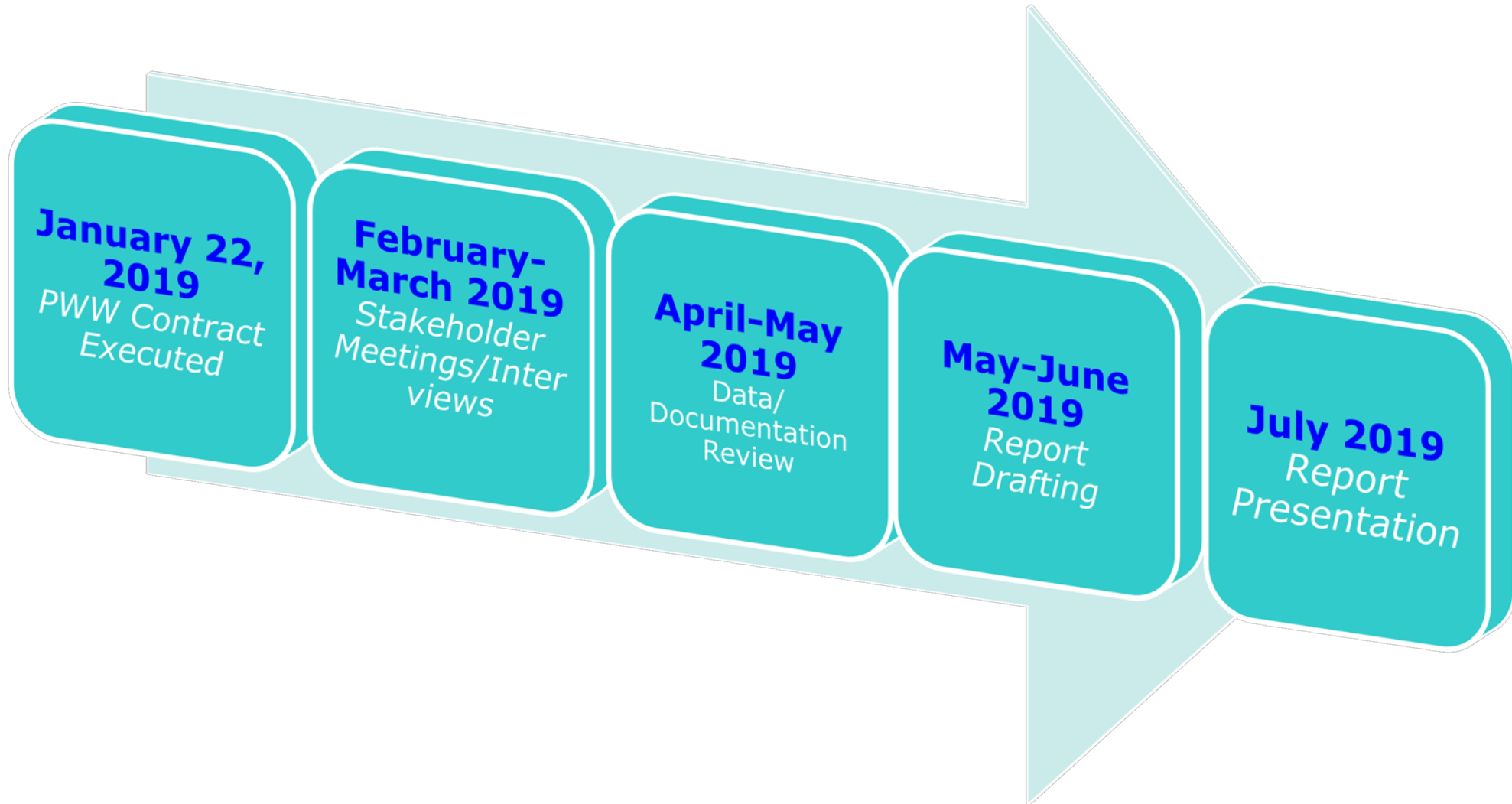


Consultant Scope of Work

- We will utilize a combination of on-site and remote (web-based, e-mail and phone) meetings and interviews



Timeline



Major Areas for Assessment

- County Demographics
- EMS System Financials
- EMS System Deployment
- EMS System Communications
- Response Times
- Critical Care Transport
- Non-Emergency Services
- Detailed Findings and Recommendations



Key Issue:

The assessment will also...**identify available options**, which will be to **negotiate new contracts** with our *existing grandfathered emergency ambulance service providers* **or** to **hold a competitive process** to *modify the existing system and seek new applicants* for the provision of emergency ambulance services.



Important Note:

Ultimately, the results of the assessment will be presented to the Ventura County **Board of Supervisors**, *who will decide on the direction for future ambulance service agreements.*



Document and Data Requests



EMS System Review
County of Ventura
 Initial Document and Data Request
 January 30, 2019

**Note – all requests should be for three (3) year period unless otherwise specified*

Category	Requested Documents	N/A	Fulfilled	Comments
A. Plans/Annual Reports	1 2018 Annual Report (or draft) 2 2018 EMS Plan (or draft)			
B. EMS Agency Organization and Staffing	1 VCEMS organization chart 2 VCEMS staff list with areas of responsibility			
C. EMS Agency QA/QI Program	1 Individual provider QA/QI plans 2 VCEMS system-wide QA/QI plan			
D. Prehospital Education and Training	1 List and descriptions of current VCEMS-sponsored EMS education programs 2 List of VCEMS-approved approved agency-level training programs 3 VCEMS policies and procedures regarding EMS education and training			
E. County Budget & Revenue	1 Annual VCEMS budget 2 Ventura County EMS and/or dispatch-related budget expenditures 3 VCEMS schedule of approved charges 4 VCEMS revenues derived from providers, by the following categories: -Franchise fees/annual contract fees -Fines/penalties -QA/QI or other similar program fees -Other fees			



Documents/Data

- This project is highly dependent upon data and documents provided by VCEMS and stakeholders
- Available comparative data will be utilized from outside sources as well



Agency Document/Data Requests

- Will be e-mailed to each agency before February 28th
- Please submit requested documentation/data on or before March 31st



Submission Process

- Each agency will receive an individualized upload link to PWV's secure FTP site
- Please put basic identifying info in file names
- Examples:
 - QAPlanVCFD.pdf
 - 2018PayorMixAMR.xls



Preview of On-Site Stakeholder Meeting/Interviews

March 8, 2019



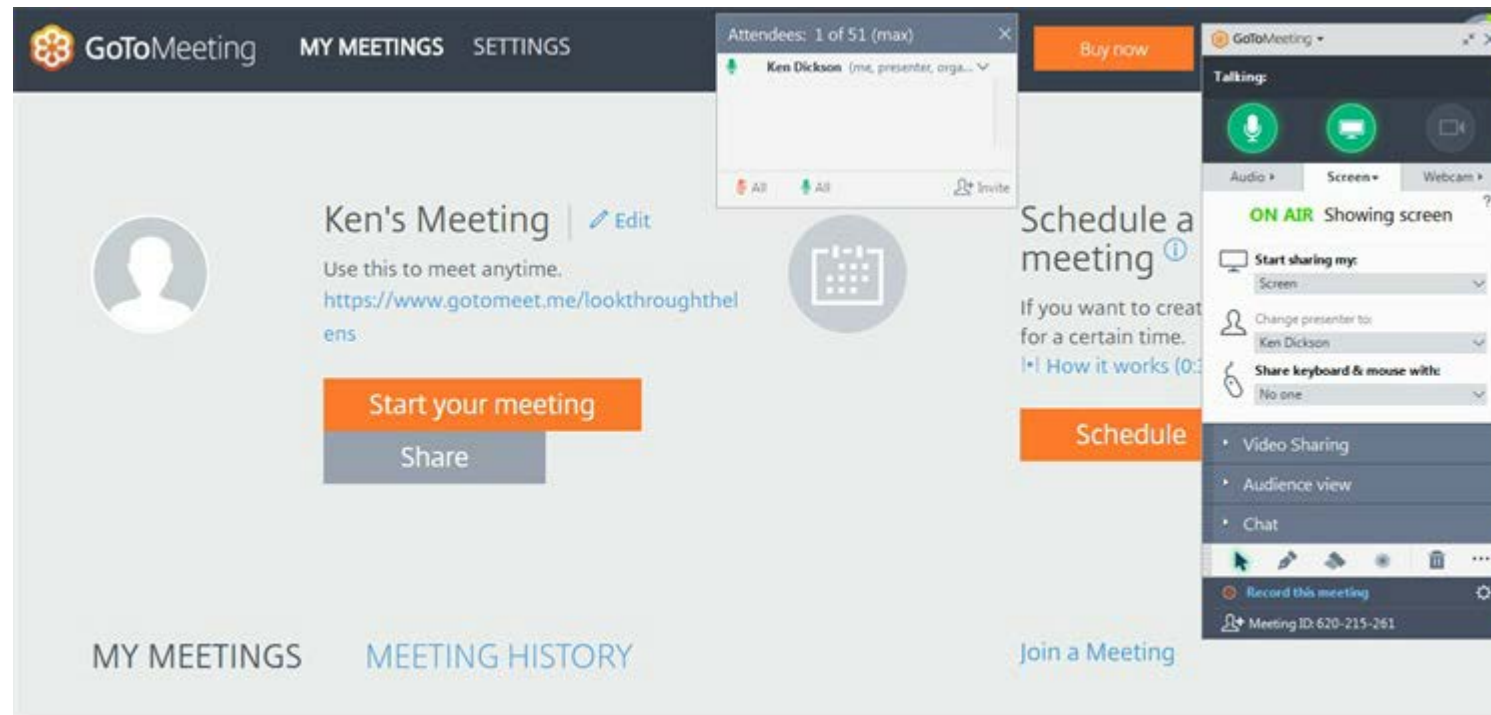
On-Site Meeting/Interviews – March 8, 2019

- General Stakeholder Meeting 8:30 – 10:00 a.m.
- Individual Interviews – Round 1 10:30 a.m. – Noon
- Individual Interviews – Round 2 1:00 – 5:00 p.m.

- Interviews will be in 30-minute slots
- Three slots available per half hour



Additional interviews to be scheduled via web/phone/video



Q&A



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