

# **HealthCare Equity Advisory Council**

# **REGULAR MEETING**

Tuesday, December 17, 2024 5:30 p.m. - 7:00 p.m.

Large Conference Room, VC Public Health Administration 2240 E Gonzales Rd., Suite 200, Oxnard, CA 93036



Setting the Standard in Health Care Excellence

#### **HEALTHCARE EQUITY ADVISORY COUNCIL**

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#### **PUBLIC COMMENTS BY EMAIL:**

IF YOU WISH TO MAKE EITHER A GENERAL PUBLIC COMMENT OR COMMENT ON A SPECIFIC AGENDA ITEM BEING HEARD, YOU CAN SUBMIT YOUR COMMENT VIA EMAIL BY 9:00 AM THE DAY OF THE MEETING TO THE FOLLOWING ADDRESS: <a href="https://doi.org/licentura.org">HEACCouncil@VENTURA.ORG</a>. PLEASE INCLUDE THE FOLLOWING INFORMATION IN YOUR EMAIL: (A) MEETING DATE, (B) AGENDA ITEM NUMBER, (C) SUBJECT OR TITLE OF THE ITEM, (D) YOUR FULL NAME. DURING PUBLIC COMMENT ON THE AGENDA ITEM SPECIFIED IN YOUR EMAIL, YOUR EMAIL WILL BE SUBMITTED FORTHE RECORD.

### <u>OPENING</u>

- 1. CALL TO ORDER
- 2. ROLL CALL
- 3. APPROVAL OF October 15, 2024 MINUTES
- 4. ALL PUBLIC COMMENTS FOR AGENDIZED ITEMS & ITEMS NOT ON THE AGENDA (up to 10 minutes)

#### **REGULAR AGENDA**

- **5. INFORMATIONAL ITEMS** (5 minutes)
- 6. REPORT and DISCUSSION: County DEI annual report (Kate English, 20 minutes)
- 7. ACTION: Election of Community Co-Chair (15 minutes)

#### **BREAK**

- 8. DISCUSSION: CBO Membership Update and Next Steps (30 minutes)
- 9. **DEPARTMENT UPDATES** if any

#### 10. MEMBER COMMENTS AND CALL FOR FUTURE AGENDA ITEM(S) (5 minutes)

- a. Council member comments, updates, and discussion
- b. Next scheduled meeting: February 18, 2025

#### 11. ADJOURN

Materials related to an item on this Agenda submitted after distribution of the agenda packet are available for public inspection on the Ventura County HEAC website: Healthcare Equity Advisory Council (vchca.org) subject to staff's ability to post the documents prior to the meeting.

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## Healthcare Equity Advisory Council Tuesday, October 15, 2024 Minutes

#### **Community Voting Members Present:**

Dr. Liz Diaz-Querol Hugo Tapia Emily Bridges Kimberly Kelley Alejandra Valencia Juana Zaragoza

#### **Voting Members Absent:**

Kimberly Cofield - Co-Chair

#### Staff Present:

Dr. Gabriela Cazares
Kate English
Selfa Saucedo
Kristinna Swilling
Connie Moreno-Peraza
Amy Towner
Martha Garcia

#### **Administrative Voting Members Present:**

Dr. Theresa Cho – Co-Chair Dr. John Fankhauser Rigoberto Vargas Lizeth Barretto Dr. Loretta Denering Kristina Swaim

#### **Administrative Voting Members Absent:**

**Guests:** 

#### 1. CALL TO ORDER

The meeting was called to order at 5:34 p.m. by Dr. Cho.

- 2. ROLL CALL
- **3. APPROVAL OF August 20, 2024 MINUTES** Motion by Dr. Denering, seconded by Kimberly Kelley. Approved.

#### 4. PUBLIC COMMENTS FOR AGENDIZED ITEMS & ITEMS NOT ON THE AGENDA

- **a.** An incident at St. Johns ER was related, where inaccurate interpretation could have impeded appropriate care. How do we choose and train Mixteco interpreters?
  - i. Ventura County tests for language capacity in Spanish. Our priority is to hire a Language Services Director qualified to ensure quality and accuracy of interpretation, given the challenges of indigenous language dialects.
  - ii. MICOP is creating standards for interpretation quality.
- **b.** How do students access mental health care services?
  - i. Schools have their own procedures and policies, and have designated staff to make referrals to appropriate care. Though it has no authority within

school districts, VCBH partners with the schools to provide flyers and information. Perceived gaps in information flow should be discussed with site administrators.

- ii. Wellness centers in schools are relatively new and making a difference
- **c.** Make sure staff know how to use terms correctly. Translation refers to written documents and interpretation to spoken language.

#### 5. INFORMATIONAL ITEMS

- a. Caregiver Open House info shared. Event has been postponed until 2025.
- **b.** Annual DEI report, including HEAC presentation, will go to BOS Dec 10. Kate will share the final report with this group.

#### 6. ACTION: APPROVAL OF REVISED CHARTER

- **a.** A request for comments and edits to the proposed charter was made. None given.
- **b.** Motion to approve by Kimberly Kelley, second by Diaz-Querol. Approved by oral vote, with no objections.

#### 7. ACTION: CBOS TO BE INVITED TO JOIN HEAC

- **a.** Ms. Zaragoza and Ms. Bridges are community members also connected with key community groups. They can serve as individuals and also represent their organizations, **MICOP** and **ILRC**.
- **b. ARC** or **ILRC** Contact: program manager. (Emily Bridges)
- **c. El Concilio**, immigration/citizenship advocacy, opportunities. Contact: Yvonne Gutierrez. (Rigo or Selfa)
- d. Senior Concerns. Contact: Martha Shapiro. (Kate English)
- e. VCOE. Contact: Chris Ridge. (Alejandra Valencia)
- f. Diversity Collective Contact: Tess Allen. (Kate English)
- g. Cabrillo Development, affordable housing; CDC housing development, farmworker housing; Countywide Housing Authority, Many Mansions could be alternates. Contact: Director. (Alejandra)
- h. SPW and WPC: Rachel Stern, MD or Deanna Handel, LMFT at SPW. (Dr. Cho)

  Action item: Draft letter to send out, follow up with in person ask for CBOs to designate one voting representative.
- **8. DISCUSSION** Community Co-Chair needs to be elected every year. There are no term limits. People can nominate themselves or be nominated by others and accept nomination. Send nominations to <a href="mailto:Erin.Fink@ventura.org">Erin.Fink@ventura.org</a> or <a href="mailto:HEACCouncil@ventura.org">HEACCouncil@ventura.org</a>.

Action item: Send out communication requesting nominations.

#### 9. DEPARTMENT UPDATES

- **a.** HCFVC is pulling together resources to support health equity
  - i. LIIIG grant (Local Immigrant Integration and Inclusion Grant) to support interpretation services for indigenous populations.
  - **ii.** Exploring ways to leverage Bill and Melinda Gates Foundation focus on Women's Health Innovations.
  - **iii.** American College of Obstetricians and Gynecologists (ACOG) grant for equity in women's health to support our Doula program.

#### b. Behavioral Health

- i. Introducing Assistant VCBH Director Connie Moreno-Peraza.
- ii. Driven by state mandates and legislative changes, VCBH is undergoing organizational restructure (service line model.) Four divisions: Managed Care Operations, Forensics Justice and Reentry Services, Integrated Outpatient Clinical Operations, and Critical Care and Navigation Services.
- iii. Pursuing infrastructure grant money available from Proposition 1 funding.
- iv. A three-year plan for BHSA funds (integrated mental health and substance use services) is in development.
- v. VCBH Patient Navigator has been hired.

#### c. Public Health

- i. Health Equity Plan will be presented to HEAC when finalized.
- **ii.** Promotora program: 47 community health leaders have been trained over 3 cohorts. Public Health will apply to HCAI to adopt our Promotora training curriculum as a certification program for CHWs (community health workers).

#### d. Ambulatory Care

- Opened a new dental clinic with 5 chairs. Starting with pediatric services, will phase in services for pregnant women and adult care.
- ii. GCHP ambassadors to reside permanently in our clinics to help with Medi-Cal applications, provide information, and help with outreach. This service has greatly improved access to medications for our patient population.
- iii. Patient Navigator position an offer has been made.

#### e. Hospital

i. New Inpatient detox program.

- ii. We now have three of our own gastroenterologists.
- iii. VCMC is now the primary pediatric inpatient provider for the whole county.
- iv. Doula program: finalized contract with GCHP, 8 certified doulas ready to go.
- v. We have added a plastic surgeon specializing in trans and nonbinary patient care to our team.

# 10. MEMBER COMMENTS AND CALL FOR FUTURE AGENDA ITEM(S)

- a. Gold Coast sponsored health fair in Santa Paula, Oct 26.
- b. Next agenda December 17, 2024: election of co-chair

#### 11. ADJOURN

Meeting adjourned at 7:05 pm.

# RESOLUTION NO. 20-124

RESOLUTION OF THE BOARD OF SUPERVISORS OF THE COUNTY OF VENTURA DECLARING RACISM A PUBLIC HEALTH CRISIS AND PLEDGING TO PROMOTE EQUITY, INCLUSION, AND DIVERSITY IN HOUSING, EMPLOYMENT, ECONOMIC DEVELOPMENT, HEALTH CARE, AND PUBLIC SAFETY IN THE COUNTY OF VENTURA

WHEREAS, throughout the history of the United States, racism has manifested itself as discrimination and oppression directed toward Black, Indigenous, and People of Color, resulting in premature death and disability, health disparities, and racial and social inequities; and,

WHEREAS, the killings of Ahmaud Arbery, Breonna Taylor, and George Floyd, recent incidents that do not stand alone in our nation, have galvanized governmental entities around the country to assess the impact of racism on Black, Indigenous, and People of Color, including in, but not limited to, the areas of housing, education, public safety, and physical and mental health; and,

WHEREAS, race is a social construct with no basis in biology, yet racism has unjustly persisted through our country's history based on flawed ideas that have developed around perceived differences in human beings based on appearance and color; and,

WHEREAS, racism is a social system with multiple dimensions, including individual racism, that is internalized or interpersonal, and systemic racism, that is institutional and structural. Systemic racism unfairly disadvantages some individuals and communities, unfairly advantages other individuals and communities, and depletes the strength of the whole society; and,

WHEREAS, numerous studies have linked racism to negative health outcomes, including research that the cumulative experience of racism throughout one's lifetime can lead to chronic health conditions and disparities in physical and behavioral health consequences such as depression, anxiety, hypertension, stroke, heart attack, diabetes, maternal death, premature birth, respiratory diseases, and autoimmune diseases; and,

WHEREAS, Ventura County Public Health Department statistics show that Black individuals have the lowest life expectancy of those living in our county by race/ethnicity at 80.1 years, with life expectancy for Latinx individuals at 83.3 years, White individuals at 83.7 years, and Asian-American individuals at 86.4 years; and,

WHEREAS, Black individuals have the highest average years of life lost due to cancer and coronary heart disease by race/ethnicity in our county; and,

WHEREAS, the Ventura County Health Care Agency's mission emphasizes both comprehensive care for our diverse community, especially those facing barriers, and commitment to primary care access, a vital component of community service given Ventura County Public Health Department data indicating that Black, Indigenous, and People of Color in Ventura County visit hospital emergency rooms for multiple chronic conditions at significantly higher rates than White people; and,

WHEREAS, the Ventura County Community Health Needs Assessment shows that the poverty rate for Black families in Ventura County is twice that for White families, while the poverty rate for Latinx families in Ventura County is more than three times the rate for White families; and,

WHEREAS, Black individuals are over-represented among those experiencing homelessness at 8%, while more than 65% of those in our county experiencing homelessness are People of Color; and,

WHEREAS, the COVID-19 pandemic has magnified disparities nationally and the Centers for Disease Control and Prevention (CDC) has stated that long-standing health and social inequities have resulted in increased risk of infection, severe illness, and death from COVID-19 among communities of color; and,

WHEREAS, CDC national statistics show that Black people have a 2.6 times higher percentage of COVID-19 cases, a 4.7 times higher percentage of hospitalization, and a 2.1 times higher death rate compared to White, Non-Hispanic people. These rates are similarly elevated for Latinx and Indigenous people; and,

WHEREAS, as public servants, the County of Ventura workforce is committed to both ensuring the health and safety of all in our county and to fostering a healthy community free of racism, intimidation, fear, and violence; and,

WHEREAS, the County of Ventura is committed to continue supporting collaboration between Ventura County Behavioral Health Department and Ventura County law enforcement agencies as part of the Crisis Intervention Team, which is considered the "Gold Standard" in deescalation, use of force reduction, community collaboration, and mental health education for law enforcement; and,

WHEREAS, the most recently available Board of State and Community Corrections reports show incarceration rates of 53% for Hispanics, 5% for Blacks, and 39% for Whites. Incarceration rates, which include non-county residents, for the same time period are higher than the county's population demographics of 43.5% for Hispanics, 1.6% for Blacks, and 45.3% for Whites.

WHEREAS, we reaffirm that the safety of our community and its members is of the highest priority, and we support and commend the professionalism of the Ventura County Sheriff's Office, District Attorney's Office, Public Defender's Office, and Probation Agency, and their personnel, who each day serve our communities and are essential to their safety and well-being; and,

WHEREAS, the impact of racism on public health and safety deserves action from all levels of government as Ventura County Family Justice Center statistics show that People of Color are also disproportionately victims of crime; and,

WHEREAS, in 2016, the County of Ventura established a key CEO Community Liaison leadership position to support our continued commitment to prioritizing engagement, development of programs and open dialogue with community members concerning elimination of racism, prejudice, and discrimination, and a review and understanding of policies and procedures to further such purposes as set forth herein, all in the interests of promoting the safety and well-being of all people in Ventura County.

WHEREAS, in 2017, the County of Ventura established the employee Diversity, Equity, and Inclusion Task Force (Task Force) to strengthen diversity, equity, and inclusion in the County's workforce, workplace, strategic plan, programs, and services, and to ensure culturally competent, respectful outcomes for community members and the workforce. To date, Task Force initiatives have included the:

- Development and implementation of a mandatory cultural competency employee training program;
- Establishment of an online Diversity, Equity, and Inclusion library with resources and training materials promoting a variety of related topics;
- Creation of a Mentorship Program to discuss career paths, and to shape and support future leaders in the County's workforce;
- Establishment of the Diversity, Equity, and Inclusion Advisory Council;
- Support for the addition of a County Diversity, Equity, and Inclusion Officer position to the County's leadership team, and for the incorporation of and identified Diversity, Equity, and Inclusion liaison in each agency and department;
- Continuation of the bilingual incentive premium that now includes over 20 percent of the County's workforce who aid in language accessibility in County services and information including Spanish and Indigenous languages; and

**NOW, THEREFORE, BE IT RESOLVED** that the Board of Supervisors of the County of Ventura hereby:

- Declares that racism and social inequities have created a public health crisis affecting Ventura County and our entire country;
- Commits to becoming a more racial equity and justice-oriented organization in service to all communities in our county;
- Endorses the work of the County's Diversity, Equity, and Inclusion Task Force to assess County of Ventura policies, procedures, and collaborations, to address the prevention of racism, and to develop equity, diversity, and inclusion as core components of the County's work in service to the community and for incorporation into the Ventura County Strategic Plan;

- Pledges to collaborate with the county's law and justice agencies and the community to
  establish an advisory group to help foster meaningful discussions and to identify public
  concerns related to policing policies and procedures with regard to matters such as
  hiring, training, and misconduct.
- Pledges to establish a working group of health care subject matter experts and community stakeholders to study the delivery and improvement of health care services for underserved populations, including allocation of resources and personnel practices;
- Pledges to continue to: a) incorporate equity, inclusion, and diversity into organizational practices; b) offer educational trainings and activities aimed toward expanding employees' understanding of how racism affects individuals and their health; and c) provide tools to assist our employees in best serving our community in a culturally competent manner;
- Pledges to advocate for relevant policies that will improve health among all Black, Indigenous, and People of Color; and
- Pledges to encourage other local, state, and federal entities to recognize racism as a public health crisis.

THEREFORE, BE IT FURTHER RESOLVED that the Ventura County Board of Supervisors hereby pledges to support efforts to address racism as a public health issue and to work to improve public health disparities in our community.

Upon motion of Supervisor Bennett

, seconded by Supervisor \_\_/

and duly carried, the Board hereby approves and adopts this resolution on the 10th day of

November 2020.

Chair, Board of Supervisors

County of Ventura

ATTEST:

Michael Powers,

Clerk of the Board of Supervisors

County of Yentura, State of California

Deputy Clerk of the Board