

DISCOUNT PAYMENT PROGRAM APPLICATION

The Ventura County Health Care Agency (HCA) is committed to providing the highest quality healthcare and emergency services to members of our diverse community. Our mission is to provide excellent comprehensive, cost-effective, compassionate healthcare throughout Ventura County.

At the HCA, we strive to make health care available to everyone in our community, regardless of their ability to pay. Our programs include a Discount Payment Program (DPP) for patients at Ventura County Medical Center (VCMC) and Santa Paula Hospital, Eastman Physical Therapy, and clinics licensed under VCMC (Anacapa, Academic Family Medicine, medical specialties, and pediatric and adult hematology oncology clinics). The DPP has six pay discount levels based on individual or family income. You can request financial assistance if your household income is at or below 400% of the Federal Poverty Level (FPL). Payment plans are also available for families with incomes above 400% of FPL. *(Please note that for patients in our Federally Qualified Health Centers, there is a separate application for our Sliding Fee Discount Program).*

PROGRAM AVAILABILITY LOCATIONS MARKED WITH ●

Program Number	% of the Federal Poverty Level	Discount Program at non-FQHC Clinics	Discount Program at VCMC & SPH Hospitals
1	0% to 100%	●	●
2	100.01% to 138%	●	●
3	138.01% to 150%	●	●
4	150.01% to 200%	●	●
5	200.01% to 400%	●	●
6	greater than 400%	●	●

Who is Eligible for the Discount Payment Program:

- Individuals not eligible for insurance coverage
- Have insurance coverage (with high out of pocket cost)
- Meet applicable income guidelines
- Immigration status not required

To Apply for the Discount Payment Program, Please Submit Documents Below:

- Proof of income such as a paycheck stub or tax return
- Knowledge of household income and living expenses (if applying for a payment plan)
- Current medical bill information (if available)
- Identification (Driver's license, identification card, or passport)

If you need assistance with our Discount Program policy requirements and/or the application, our staff will be happy to assist you. We provide Bilingual and Interpretation Services.

Our commitment to value the diversity of all persons and to be respectful and inclusive of everyone is facilitated by engaging and educating our community, to improve the overall health of everyone in our County. We at Ventura County Health Care Agency look forward in serving you.